



OSAKA

Guest Waiver Form for Pet Friendly Room

Please read through this agreement, fill in the necessary information and send us by email or fax at latest one day prior your stay.

E-mail: OSAHI_Reservations@hilton.com FAX: 06-6347-7001

Hilton Osaka Dog Plan Terms and Conditions

Guests who stay at Hilton Osaka (hereafter referred to as "the Hotel") with a pet must consent to abide by the conditions listed below and to recompense the Hotel and third parties for any loss or damages caused by their pet.

1. In terms of permitted pets, guests are limited to bringing up to two dogs in a cage or carry case whose total weight is 10kg or less.
2. The pet must not be in heat, estrus, menstruating, or pregnant, and must have been vaccinated against rabies and had the canine 5-in-1 vaccine at least 2 weeks prior to the stay and within the past year. Please send the Hotel your pet's certificate of vaccination by email or fax in advance of the stay.
3. The pet must be free of fleas, ticks, and other parasites.
4. The pet is more than 6 months old.
5. Pets can only stay in guest rooms designated by the Hotel.
6. Guests cannot leave the pet alone in guest rooms during their stay.
7. In principle, guests are prohibited from grooming pets in guest rooms using a brush. However, it is acceptable to groom the pet by hand.
8. Pets must stay inside the guest room. Pets are not allowed to walk around in public spaces in the Hotel facilities, such as restaurants, café & bar, banquet rooms and fitness center. If a pet gets into places other than the guest room, the guest must take the pet back to the guest room. If the guest does not follow the directions given by the Hotel or the Hotel is unable to contact the guest, the Hotel has the right to leave the pet at a pet hotel. In such cases, all the costs incurred to move and accommodate the pet shall be borne by the guest. The Hotel assumes no responsibility for taking care of the pet.
9. When moving around in the Hotel building and its premises outside the guest room, make sure to put the pet into a closed cage or carry case.
10. Guests with a pet are fully responsible for cleaning up any animal waste in the Hotel building and its premises.
11. Should your pet's behavior cause soiling or damage to our facilities or equipment, including but not limited to carpets, bed or bed linens, and wallpaper, we reserve the right to charge additional fees for cleaning and repairs.
12. The Hotel shall not be liable for any damages caused by an accident, sudden death or escape of a pet.
13. If a pet causes a third party any loss or damages, the guest must resolve it at his/her own responsibility and expense. The Hotel shall not be involved in resolving any conflict between

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the guest and a third party in any way. If the said third party claims for loss or damages against the Hotel, the guest shall recompense the Hotel for all the costs borne by the Hotel.

14. If a pet causes trouble for other guests, the Hotel has the right to evict the guest and accompanying pet from the Hotel at its sole discretion. In such cases, the guest shall pay for the accommodation fee and other expenses, and shall not be eligible for any refund.
15. Room cleaning shall be done only when the guest is present in the guest room. Please contact Housekeeping when convenient. Please note that the room cleaning service might not be available at certain times. Agreement I hereby understand and accept the above Hilton Dog Plan Terms and Conditions as set out by Hilton Osaka.

Guest name: _____ Period of stay: _____

(1) Pet name: _____ age: _____ year(s) old gender: _____ Pet weight: _____ kg

(2) Pet name: _____ age: _____ year(s) old gender: _____ Pet weight: _____ kg

Address: _____

Cell phone number: _____ Signature: _____

Date: _____